

## Buyse Water Association Member with Water Leak

It has come to the attention of the Buyse Water Association Board that there is a water leak, close to your home, that could be related to your water supply line. Verification of where the leak actually is cannot be accurately determined until a plumber has dug down and located the leak.

If the leak is in the water main then the Buyse Water Association will bear the cost of the repairs. However, leaks in the main are very infrequent.

If the leak is anywhere along the supply line starting with the saddle (how the supply line is connected to the main) and continuing into the house, the Homeowner will bear the expense of the repair. *The majority of the time this is the situation.* The leak is either in the supply line entering the home, the cut off valve or in the saddle which provides the attachment of the supply line to the main.

**Since the majority of the time the leak will end up being the responsibility of the home owner it is up to the home owner to contact a qualified plumber.** The home owner can contact any plumber they please. The board mentions these two companies since they are licensed and have worked on Buyse Water Association home owner leaks in the past. In alphabetical order they are:

1. CJ Now Plumbing  
On Facebook  
Phone: 309-786-2002  
Address: 401 9<sup>th</sup> St, Rock Island, IL 61201
2. Hometown Plumbing and Heating Company  
Website: <http://hometownplg.com/>  
In business since 1983.  
Phone: 563-381-4800 or 1-800-660-4013  
Address: 13606 118<sup>th</sup> Ave., Davenport, IA 52808
3. Peterson Plumbing and Heating  
Website: <http://petersenplumbing.com/>  
"Family Owned Since 1947"  
Phone: 563-326-1658 or 309-787-9605  
Address: 926 W 3<sup>rd</sup> St., Davenport, IA 52802

Buyse Water Association Expectations are as follows:

1. A licensed plumber must be contracted to fix the leak. The Board requests that, if at all possible, the leak be fixed without turning off the water in the main which would necessitate a boil order.
2. A timely response to this issue is requested.
  - a. Please remember that water is not free. The Buyse Water Association, of which you are a member, pays for the extraction, treatment (adding chemicals) and delivery of the water.
  - b. Fixing the leak in a timely manner saves water and saves us all money.
  - c. *If at all possible, the BWA Board would like to see the leak fixed in one week or less.*
3. If you have any questions, and to keep us informed of progress in fixing the leak, please contact your Buyse Water Association representative.

Thank you,

The Buyse Water Association Board

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